



## **Volunteer Opportunities for All**

To support this busy and invaluable service and a new project aiming to increase Advice Services to the people of this area, **South Somerset CAB** is looking to recruit volunteers to two different roles. Free and excellent training is provided.

### **Reception and Information Assistant:**

The purpose of this role is to welcome clients who “drop in”, manage the waiting room and to assist with information and signposting where appropriate. A volunteer commitment of 3 and a half hours per week would be required to fulfil this role.

### **Gateway Assessor / Adviser:**

Gateway Assessors carry out an effective triage style interview with clients when they first approach the Bureau for help - this can be either face to face or on the telephone. They also support the client in finding the next step and level of service required to move their case forwards. A volunteer commitment of 2 x 4 hour sessions per week is required to fulfil this role.

After gaining experience in this role and additional training, there are opportunities to move to Advice work which requires extended and more in depth interviews with clients through an appointment system.

Full role descriptions are available upon request.

If you or anyone you know would be interested in volunteering for South Somerset CAB please contact **Leonie Girling** at Voluntary Sector Support, a project of South Somerset association for Voluntary and Community Action.

Email: [volunteering@ssvca.org.uk](mailto:volunteering@ssvca.org.uk)

[Tel:01935 414023](tel:01935414023)

Additional project information.

This 2 year, lottery funded project, has been secured by a partnership of South Somerset advice providers to deliver much needed advice to some of South Somerset’s most vulnerable people. South Somerset Alliance, as it is known, is made up of South Somerset District Council, South Somerset CAB, South Somerset Association for Voluntary and Community Action, Yarlinton Housing Group, Age UK Somerset, South Somerset Mind, Yeovil College and Somerset Advice Network.

